

APPROVED Minutes

Reinventing Government Committee Wednesday, April 16, 2014 6:30 pm

I. Call to Order

The meeting was called to order at 6:45 p.m. in Room 130.

Present: President Abu-Taleb, Trustee Brewer and Trustee Ott.

Also in attendance: Village Manager Cara Pavlicek and Director Development Customer Services Tammie Grossman.

II. Minutes

Trustee Brewer made a motion to approve the minutes of March 10, 2014. Seconded by Trustee Ott. Ayes: all. Nays: none. Motion carried.

III. Public Comment

There were no public comments.

IV. New Business: Presentation by BerryDunn

Manager Pavlicek reviewed the need to update software for Development Customer Services and supporting departments for permitting, licensing and inspection services in the Village.

Director Grossman introduced the representatives from BerryDunn who are under contract with the Village to audit the current software system and processes used by the Village in order to identify the needs of the community as a new or upgraded software system is selected for the use by Village staff and the public.

Representatives from BerryDunn included Seth Hedstrom, Jon Grace and Ryan Doil who reviewed the audit project and responded to questions from the Committee.

There was discussion about the focus on developing friendly and efficient services.

V. Old Business

There was no old business.

The meeting adjourned at 7:30 p.m., as moved by Trustee Ott and seconded by Trustee Brewer, with all in favor.