

| | |
|------------------|------|
| AGENCYCODE | OP |
| CallYear | 2014 |
| YesterMonths | Yes |
| DeptCode | P |
| CancelStatusCode | No |

| Count of INCIDENTNUMBER Row Labels | Column Labels | | | | Grand Total |
|---------------------------------------|---------------|---------------|--------------|---------------|-------------|
| | High | Medium | Low | Grand Total | |
| Jan | 804 | 1,007 | 587 | 2,398 | |
| Feb | 732 | 1,020 | 666 | 2,418 | |
| Mar | 815 | 930 | 645 | 2,390 | |
| Apr | 789 | 1,101 | 691 | 2,581 | |
| May | 979 | 1,159 | 821 | 2,959 | |
| Jun | 1,031 | 1,353 | 866 | 3,250 | |
| Jul | 1,007 | 1,266 | 849 | 3,122 | |
| Aug | 992 | 1,373 | 925 | 3,290 | |
| Sep | 888 | 1,177 | 853 | 2,918 | |
| Grand Total | 8,037 | 10,386 | 6,903 | 25,326 | |

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|------------------|------|
| AGENCYCODE | OP |
| CallYear | 2014 |
| YesterMonths | Yes |
| DeptCode | P |
| CancelStatusCode | No |

| Average of ResponseMinutes | Column Labels | | | |
|----------------------------|---------------|--------------|--------------|--------------|
| Row Labels | High | Medium | Low | Grand Total |
| Jan | 03:41 | 04:30 | 06:54 | 04:43 |
| Feb | 04:06 | 05:29 | 06:36 | 05:17 |
| Mar | 03:15 | 04:29 | 05:36 | 04:17 |
| Apr | 03:22 | 04:51 | 06:56 | 04:51 |
| May | 03:30 | 04:52 | 05:57 | 04:39 |
| Jun | 03:33 | 04:22 | 06:37 | 04:37 |
| Jul | 03:40 | 04:54 | 06:34 | 04:53 |
| Aug | 03:13 | 04:42 | 05:52 | 04:32 |
| Sep | 03:50 | 04:58 | 05:43 | 04:47 |
| Grand Total | 03:34 | 04:47 | 06:16 | 04:43 |

Cancelled Calls by Agency

| | |
|--------------|------|
| CallYear | 2014 |
| YesterMonths | Yes |

| Count of INCIDENTNUMBER | Column Labels | | | | | | Grand Total |
|-------------------------|---------------|------------|--------------|---------------|------------|---------------|---------------|
| | F | | F Total | P | | P Total | |
| Row Labels | No | Yes | | No | Yes | | |
| Jan | 1,077 | 18 | 1,095 | 4,086 | 45 | 4,131 | 5,226 |
| EP | 258 | 3 | 261 | 936 | 3 | 939 | 1,200 |
| OP | 636 | 12 | 648 | 2,399 | 39 | 2,438 | 3,086 |
| RF | 183 | 3 | 186 | 751 | 3 | 754 | 940 |
| Feb | 880 | 11 | 891 | 4,025 | 45 | 4,070 | 4,961 |
| EP | 215 | 2 | 217 | 926 | 9 | 935 | 1,152 |
| OP | 509 | 7 | 516 | 2,418 | 28 | 2,446 | 2,962 |
| RF | 156 | 2 | 158 | 681 | 8 | 689 | 847 |
| Mar | 930 | 16 | 946 | 4,015 | 40 | 4,055 | 5,001 |
| EP | 241 | 1 | 242 | 891 | 4 | 895 | 1,137 |
| OP | 548 | 10 | 558 | 2,392 | 29 | 2,421 | 2,979 |
| RF | 141 | 5 | 146 | 732 | 7 | 739 | 885 |
| Apr | 857 | 9 | 866 | 4,263 | 40 | 4,303 | 5,169 |
| EP | 236 | 1 | 237 | 914 | 9 | 923 | 1,160 |
| OP | 473 | 5 | 478 | 2,581 | 27 | 2,608 | 3,086 |
| RF | 148 | 3 | 151 | 768 | 4 | 772 | 923 |
| May | 977 | 7 | 984 | 4,796 | 44 | 4,840 | 5,824 |
| EP | 278 | 1 | 279 | 997 | 11 | 1,008 | 1,287 |
| OP | 545 | 3 | 548 | 2,960 | 26 | 2,986 | 3,534 |
| RF | 154 | 3 | 157 | 839 | 7 | 846 | 1,003 |
| Jun | 1,001 | 22 | 1,023 | 5,258 | 65 | 5,323 | 6,346 |
| EP | 305 | 1 | 306 | 1,106 | 13 | 1,119 | 1,425 |
| OP | 517 | 16 | 533 | 3,250 | 43 | 3,293 | 3,826 |
| RF | 179 | 5 | 184 | 902 | 9 | 911 | 1,095 |
| Jul | 903 | 8 | 911 | 5,268 | 46 | 5,314 | 6,225 |
| EP | 265 | 4 | 269 | 1,219 | 10 | 1,229 | 1,498 |
| OP | 494 | 4 | 498 | 3,123 | 27 | 3,150 | 3,648 |
| RF | 144 | | 144 | 926 | 9 | 935 | 1,079 |
| Aug | 999 | 15 | 1,014 | 5,340 | 72 | 5,412 | 6,426 |
| EP | 292 | 2 | 294 | 1,161 | 6 | 1,167 | 1,461 |
| OP | 554 | 10 | 564 | 3,290 | 53 | 3,343 | 3,907 |
| RF | 153 | 3 | 156 | 889 | 13 | 902 | 1,058 |
| Sep | 1,069 | 9 | 1,078 | 4,930 | 57 | 4,987 | 6,065 |
| EP | 304 | 3 | 307 | 1,108 | 9 | 1,117 | 1,424 |
| OP | 543 | 6 | 549 | 2,918 | 41 | 2,959 | 3,508 |
| RF | 222 | | 222 | 903 | 6 | 909 | 1,131 |
| PR | | | | 1 | 1 | 2 | 2 |
| Grand Total | 8,693 | 115 | 8,808 | 41,981 | 454 | 42,435 | 51,243 |