

AGENCYCODE	OP
CallYear	2014
YesterMonths	Yes
DeptCode	P
CancelStatusCode	No

Count of INCIDENTNUMBER Row Labels	Column Labels				Grand Total
	High	Medium	Low		
Jan	804	1,007	587		2,398
Feb	732	1,020	666		2,418
Mar	815	930	645		2,390
Apr	789	1,101	691		2,581
May	979	1,159	821		2,959
Jun	1,031	1,353	866		3,250
Jul	1,007	1,266	849		3,122
Aug	992	1,373	925		3,290
Sep	888	1,177	853		2,918
Oct	751	1,195	762		2,708
Nov	649	1,062	656		2,367
Grand Total	9,437	12,643	8,321		30,401

AGENCYCODE	OP
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Average of ResponseMinutes	Column Labels			
Row Labels	High	Medium	Low	Grand Total
Jan	03:41	04:30	06:54	04:43
Feb	04:06	05:29	06:36	05:17
Mar	03:15	04:29	05:36	04:17
Apr	03:22	04:51	06:56	04:51
May	03:30	04:52	05:57	04:39
Jun	03:33	04:22	06:37	04:37
Jul	03:40	04:54	06:34	04:53
Aug	03:13	04:42	05:52	04:32
Sep	03:50	04:58	05:43	04:47
Oct	03:14	04:41	06:04	04:35
Nov	03:14	04:38	06:14	04:35
Grand Total	03:31	04:46	06:15	04:42

Cancelled Calls by Agency

CallYear	2014
YesterMonths	Yes

Count of INCIDENTNUMBER Row Labels	Column Labels		F Total	P	P Total	Grand Total	
	F No	Yes					No
Jan	1,077	18	1,095	4,086	45	4,131	5,226
EP	258	3	261	936	3	939	1,200
OP	636	12	648	2,399	39	2,438	3,086
RF	183	3	186	751	3	754	940
Feb	878	13	891	4,025	45	4,070	4,961
EP	215	2	217	926	9	935	1,152
OP	509	7	516	2,418	28	2,446	2,962
RF	154	4	158	681	8	689	847
Mar	929	17	946	4,015	40	4,055	5,001
EP	241	1	242	891	4	895	1,137
OP	548	10	558	2,392	29	2,421	2,979
RF	140	6	146	732	7	739	885
Apr	857	9	866	4,263	40	4,303	5,169
EP	236	1	237	914	9	923	1,160
OP	473	5	478	2,581	27	2,608	3,086
RF	148	3	151	768	4	772	923
May	975	9	984	4,796	44	4,840	5,824
EP	278	1	279	997	11	1,008	1,287
OP	545	3	548	2,960	26	2,986	3,534
RF	152	5	157	839	7	846	1,003
Jun	1,001	22	1,023	5,258	65	5,323	6,346
EP	305	1	306	1,106	13	1,119	1,425
OP	517	16	533	3,250	43	3,293	3,826
RF	179	5	184	902	9	911	1,095
Jul	903	8	911	5,268	46	5,314	6,225
EP	265	4	269	1,219	10	1,229	1,498
OP	494	4	498	3,123	27	3,150	3,648
RF	144		144	926	9	935	1,079
Aug	998	16	1,014	5,340	72	5,412	6,426
EP	292	2	294	1,161	6	1,167	1,461
OP	554	10	564	3,290	53	3,343	3,907
RF	152	4	156	889	13	902	1,058
Sep	1,069	9	1,078	4,930	57	4,987	6,065
EP	304	3	307	1,108	9	1,117	1,424
OP	543	6	549	2,918	41	2,959	3,508
RF	222		222	903	6	909	1,131
PR				1	1	2	2
Oct	951	24	975	4,615	54	4,669	5,644
EP	247	2	249	1,069	8	1,077	1,326
OP	532	12	544	2,710	35	2,745	3,289
RF	172	8	180	824	9	833	1,013
PR		2	2	12	2	14	16
Nov	947	23	970	5,888	59	5,947	6,917
EP	254	1	255	908	6	914	1,169
OP	523	10	533	2,368	32	2,400	2,933
RF	168	10	178	749	4	753	931
PR	2	2	4	1,863	17	1,880	1,884
Grand Total	10,585	168	10,753	52,484	567	53,051	63,804