

**Community Relations Department
Quarterly Activity Report
Annual Total - 2013**

	1st Qtr.	2nd Qtr.	3rd Qtr	4th Qtr	ANNUAL TOTALS
Human Relations Concerns	20	36	33	26	115
Diversity Counseling Sessions	13	39	19	28	99
Fair Housing/Diversity Inquiries	14	22	48	21	105
Film Permits Processed	2	15	20	3	40
VOP-TV Promos	5	7	8	0	20
General Complaints Addressed	30	40	45	44	159
General Information Requests	45	70	63	52	230
Graffiti Hits Removed	45	77	69	21	212
Landlord/Tenant Disputes	128	116	151	102	497
Mediations Conducted	6	4	1	0	11
Neighbor Conflict	14	15	17	5	51
New Resident Orientation	12	41	39	23	115
Referrals to Resources	30	51	50	50	181
Sign Complaints Addressed	7	10	10	5	32
Special Events	36	268	15	2	321
Totals	407	811	588	382	2188